



Cancellation conditions of the Austrian Hotel Regulations

Rescission of the accommodation agreement

1. Either party may dissolve the accommodation agreement unilaterally no later than three months before the agreed arrival date of the guest without payment of a cancellation fee. The contract partner must have received the letter of cancellation no later than three months before the agreed arrival date of the guest.
2. Either party may dissolve the accommodation agreement unilaterally no later than one month before the agreed arrival date of the guest; however, a cancellation fee of 40% of the room price shall be payable. The contract partner must have received the letter of cancellation no later than one month before the agreed arrival date of the guest.
3. If the guest fails to arrive by 18:00 of the agreed arrival date, the accommodation provider has the right to withdraw from the contract, unless a later time of arrival has already been agreed.
4. If the guest has paid a deposit, the accommodation will remain reserved until no later than 12 noon of the following day.
5. Even if the guest fails to make use of the reserved accommodation, the guest is obliged to pay the accommodation provider the agreed amount. However, the accommodation provider must deduct the amount saved as a result of the guest's failure to make use of the services, as well as the amount made from renting out the reserved accommodation to other parties. Cancellation fees are as follows: No cancellation fee up to 3 months prior to arrival; 40% of the total agreed price up to 1 month prior to arrival; 70% of the total agreed price up to 1 week prior to arrival; 90% of the total agreed price in the last week prior to arrival.
6. The accommodation provider is obliged to take appropriate steps to ensure that the accommodation left empty by the cancellation is rented to other parties (§ 1107 Austrian Civil Code (ABGB))



Prices

All prices are per apartment, per day.

For persons over 14 years of age a tourist tax of € 1,50 per person, per day is charged.

These prices are based on normal occupancy, for each extra person we charge € 7-10, per day. Children under 4 years of age are for free.

Payment conditions:

We request a deposit payment of €200 .

The balance to be paid one month before arrival please.

Your reservation will become a definite booking after you have paid the first payment.

Cancellation conditions:

If you cancel 3 months before the arrival date no cancellation costs will be added.

If you cancel 4 weeks before your arrival date you will lose 40% of your total cost.

If you cancel 1 week before your arrival date you will lose 70% of your total cost.

If you cancel in the week you arrive you will lose 90 % of your total cost.

The Austrian Hotel Regulations (Österreichisches Hotelreglements) apply to your booking.

Cancellation Insurance is always recommended (Europäische Reiseversicherung).